

## WHERE ULTIMATE INSPECTION TECHNOLOGY IS BORN

At **Glassquality**, we're the worldwide #1 in developing and producing automated quality inspection systems for the glass industry. For more than 25 years, we've been setting standards in high-performance technology — trusted by manufacturers worldwide for reliability, precision, and innovation. Now we're looking for a motivated

### Support & Service Mitarbeiter (m/f/d)

to join our team in Waidhofen/Ybbs, Austria.

#### Your mission

As part of our global support team, you'll help customers get the best out of our inspection systems — from installation to troubleshooting. You'll be the bridge between our technology and our clients, solving challenges that truly matter in glass production.

#### Your main tasks

- Provide first and second-level support for our automated quality inspection systems
- Assist international customers and partners via remote service, email, and phone
- Support our quality department with testing and documentation

#### Your Skills

- Technical education (HTL or equivalent)
  - Independent and results-oriented work style
  - Team player with strong motivation and a proactive mindset
  - Experience working in an agile development environment
  - Good command of English (spoken and written)
  - Analytical thinking and strong problem-solving skills
  - Driver's license (class B)
  - Willingness to travel occasionally
  - Previous experience in the glass industry is desired, but not required
- Nice To have: Additional language skills (e.g., French, Spanish, Italian, or Chinese)

#### What we offer

- An international work environment with real exchange of experience
- Flat hierarchies and short decision-making paths
- High-quality work clothing for summer and winter
- Regular team events and activities
- Lunch break cooking sessions, plenty of coffee and fresh fruit available daily
- Competitive salary starting at € 2,900 gross/month (38.5h/week) — higher pay depending on experience

**We're excited to hear from you! Send your application directly to:**

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